



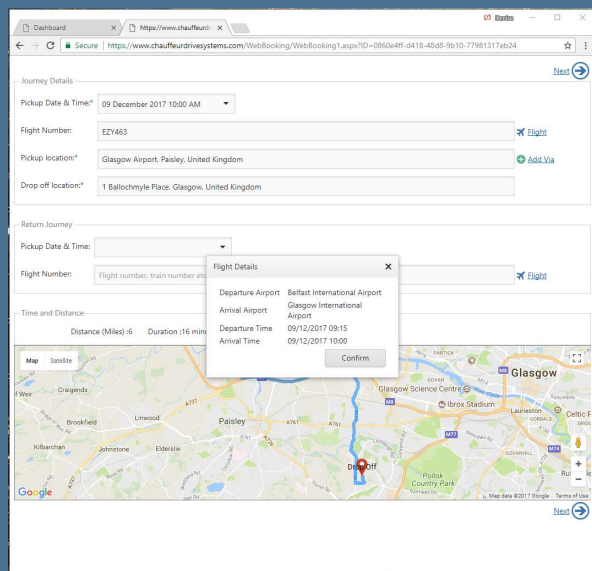
## Elite Transfers Gold Coast.



Service  
Security  
Technology  
Support

How our Booking, Dispatch and Management System can work for you.

## WEB BOOKING PORTAL



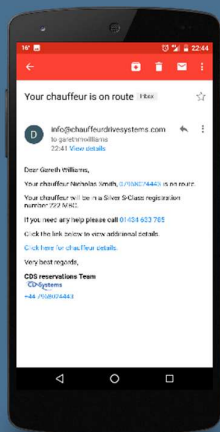
AUTOMATIC PASSENGER MESSAGING INCLUDES INFORMATION AND IMAGE OF VEHICLE AND DRIVER.

DRIVER AND PASSENGER CAN BE SENT A SECURITY CODE JUST PRIOR TO PICKUP;

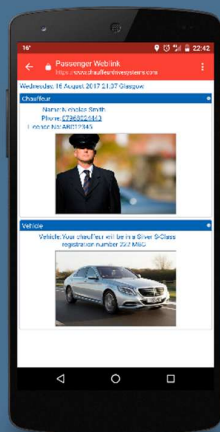
MESSAGES SENT WHEN THE JOURNEY COMMENCES AND THE CHAUFFEUR IS;

- EN-ROUTE
- APPROACHING PICKUP
- AT PICKUP

### PASSENGER TEXT



### TEXT WITH DRIVER INFO



# Web Booking Portal

CONNECTING YOU TO OUR TECHNOLOGY RESOURCES, FOR ALL YOUR GROUND TRANSPORTATION NEEDS.

Our Web booking portal lets your company take control of all your clients' transport bookings with us, your trusted partner chauffeur company. Using the most up-to-date technology, we ensure that we deliver a superior service, in the most secure environment possible, time after time.

Our system couldn't be easier to use. The web booking portal is a booking portal that you can place in any website. You can use this portal on your website, and your clients can book their transport requirements directly with us, they don't need a login. This allows you to provide great customer service, while giving greater control of bookings, increased security and functionality to your clients. We provide you with a login so that you can monitor, and update bookings made through the web booking portal.

From your login screen, you can see a list of current and past bookings, edit or delete your current bookings, see your current and past bookings on the calendar, view your web confirmations, see journey progression in real time on map if it is configured, and if applicable, control your payments in the Invoicing and Payments section.

## Dependable, secure and flexible solutions putting you first.

We provide an efficient and secure booking platform, ensuring your clients feel confident in the transport service you are providing for them.

Our technology provides peace of mind, that you and the passengers will be in permanent contact with the chauffeur company and the driver.

- Immediate updates on status of booking, using automatic messaging.
- Vehicle tracking—journey progression shown on map in real time.
- Web confirmation-reducing time and paper.
- Web confirmation-can be sent to multiple users.

Our technology created to make your life easier.

## CLIENT BOOKING PORTAL SHOWING JOURNEY PROGRESSION

Friday, 04 August 2017 10:58 Our reference: H1807

**Confirmation Status:** Confirmed  
**Hire Status:** Client Onboard

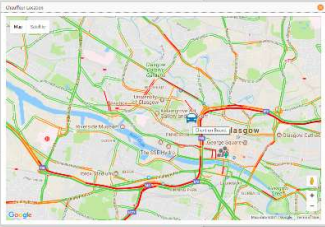
**Passenger Details:**  
Ben McMahon 0778011211  
Jennifer Jennings 0187638076

**Itinerary:**  
**Service type:** Single hire  
**Pickup Date & Time:** Friday, 04 August 2017 20:00  
**Pickup:** Robinson Bldg, Glasgow Dock, Glasgow  
**Drop Off:** Glasgow Airport  
**Travel Info:** E272345  
**Notes:** Still bottled water in the car.

**Chauffeur & Vehicle Details:**  
**Chauffeur:** David Williams  
**Vehicle type:** Saloon - 5 Class

**Payment Details:**  
**Price:** Price \$45.00 VAT \$9.00  
**Payment:**

On Route At Pickup Client Onboard Client Dropped



Contact us;

Elite Transfers,  
Broadbeach,  
Gold Coast,  
Australia.

[www.elitetransfers.com.au](http://www.elitetransfers.com.au)

[servicedesk@elitetransfers.com.au](mailto:servicedesk@elitetransfers.com.au)

+61 483 000 664



## BOOKING LIST IN CLIENT BOOKING PORTAL

Monday, 21 August 2017 19:00 Ben McMahon Unconfirmed Not Started Our ref.: H14

On Route At Pickup Client Onboard Client Dropped

**Passenger:** Jennifer Jennings  
**Vehicle:** 5 Class  
**Chauffeur:**  
**Itinerary:**  
**Pickup:** Pisa Airport  
**Drop Off:** Hotel Relais Dell'Orologio, Via Uguccione della Faggiola 12-14, 56126 Pisa PI, Italy  
**Travel Info:** FR1234  
**Notes:** Fizzy bottled water

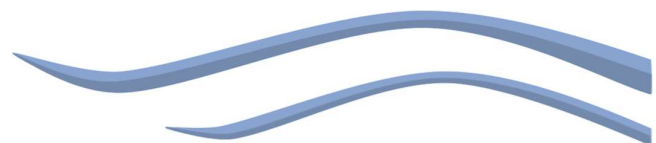
Tuesday, 22 August 2017 07:55 Ben McMahon Unconfirmed Not Started Our ref.: H14

On Route At Pickup Client Onboard Client Dropped

**Passengers:** Darren the Passenger, Jimmy (116 Q)  
**Vehicle:** Executive Saloon  
**Chauffeur:**  
**Itinerary:**  
**Pickup:** 205 The Woods, Larne  
**Stops:** 08:35 Paris Airshow and wait  
09:00 Pickup at Hotel  
**Drop Off:** Edinburgh Airport  
**Travel Info:** E2Y463  
**Notes:** Please provide bottled water

## Some user benefits:

- Ability to make bookings directly with us.
- Ensures a secure environment for booking hires for your clients.
- Allows you to provide excellent customer service.
- You can monitor, edit and delete bookings via the client booking portal.
- Management information—Holds history of bookings, you can sort, group and present information in various reports to view or print.
- Invoice list via the client portal.
- web booking portal accessible 24/7.
- Cuts down communications between booker and ourselves, and reduces the need for phone calls to check on booking updates.
- You can print latest booking confirmation documents and email the confirmation, directly from the client portal.
- Booking confirmation can be sent and confirmed in electronic form, saving time and paper.
- Reports of compliance available online.
- Chauffeur details for booking available on client portal.



Our technology created to make your life easier.